

# Connection

Vol. 17, No. 6

June 2017

## Amanda Gorzney F&B scholar

Amanda Gorzney, a senior at Calamus-Wheatland High School from Grand Mound, has been named this year's local F&B \$500 scholarship winner.

Gorzney plans to attend Iowa State University to double major in agriculture and fashion design.

In her application essay, Gorzney wrote that her most significant accomplishment was to graduate high school with 40 college credits to give her a jump-start on her studies at ISU.

High school seniors who live in households in the F&B local

telephone service area were eligible for the award.

Students submitted an application form and essay. Three finalists were selected for in-person interviews.

A primary goal of the scholarship is to ensure that children have the privilege of attending college and encourage young people to return to rural areas after graduation.

The local F&B scholarship program was started in 2003 because the Board of Directors and employees of F&B are committed to the education of local youth.



AMANDA GORZNEY

Amanda's parents are Aaron and Kathy Gorzney.

## Directory changes

Our customer service team is in the process of preparing the listings for the 2017 Eastern Iowa Regional Telephone Directory.

Please take a moment to review your listing in the 2016 Eastern Iowa Regional Telephone Directory and report any changes or inaccuracies to the F&B office by July 1.

## Iowa One Call

Doing any digging this summer? Be sure to call Iowa One Call at 1-800-292-8989 or dial 811 at least 48 hours in advance to have underground utilities marked. The service is free and it's the law.

## Stored payments

F&B's SmartHub payment site and app now allow you to save payment information for future use. This new option saves you the hassle of having to enter your credit card or bank account information each month when making a payment.

## Customer appreciation events

You're invited to join us this month at one of our annual Customer Appreciation Days. We're firing up the grill and we've got plenty of door prizes to give away – including major league baseball tickets and a special drawing for the kids.

Grilled sandwiches, chips, cookies and beverages will be served in each of our five tele-



phone service communities from 11:30 am to 1 pm.

We'll feature demonstrations

of our video and Internet services, as well as showcase some of the products available at Technology Solutions.

Customer Appreciation Days are designed to thank customers for their patronage throughout the year.

We look forward to seeing you this month in a community near you.

### Event Schedule

**Calamus**  
CALCO Hall  
Tuesday, June 13

**Delmar**  
Norton Park Shelter  
Wednesday, June 14

**Wheatland**  
Community Hall  
Thursday, June 15

**Bennett**  
Legion Hall  
Wednesday, June 21

**Lowden**  
Legion Hall  
Thursday, June 22



# Personal Home Safety System

*Independence for seniors and peace-of-mind for their adult children*

In the event of a fall or other medical emergency, a Personal Home Safety System from F&B is a lifeline to immediate assistance.

It provides the ability for seniors to live independently at home while keeping help close at hand.

The Personal Home Safety System package includes a base unit that attaches to any phone line and a wireless pendant or wrist band. Additional sensors to detect falls and smoke or fire are available.

Whether family is nearby or far away, most seniors want to remain at home. With a Personal Home Safety System, family and friends can be comfortable knowing they are safe.

Call (563) 374-1322 or stop by Technology Solutions for details.



## How it works:

- Customer wears a wireless wrist band or pendant.
- When the button is pressed, an alert is sent to the 24/7 monitoring center.
- A specially trained attendant will attempt to make contact with the customer.
- The monitoring center will notify family or emergency personnel if needed.



F&B Communications, Inc.  
103 N. Main Street  
P.O. Box 309  
Wheatland, IA 52777

**BUSINESS OFFICE HOURS**  
Monday to Friday 8 am to 5 pm

**PHONE NUMBERS**  
Business Office  
(563) 374-1236 or (563) 574-1236  
Trouble/Repair  
(563) 374-1238 or (563) 574-1238  
Internet Tech Support (24/7)  
1-888-832-4322  
Technology Solutions  
(563) 374-1322

**WEB SITE**  
www.fbc-tele.com

**EMPLOYEES**  
General Manager: Ken Laursen  
Assistant General Manager:  
Aaron Horman  
Office Manager: Ariell Connelly  
Administrative Assistant:  
Carla Olson  
Billing/CABS: Kendra Rock  
Customer Service: Michelle  
Harrison, Kelly Scott  
Plant Technicians: Pat Ahrens,  
Scott Butt, Drew DeLoe, Derek  
Hendrickson, Tyler Leibold,  
Logan Warren  
Technology Solutions:  
April Carpenter, Brooke Cavey,  
Chandler Gannon, Matt Morris,  
Joel Schroeder

**BOARD OF DIRECTORS**  
President: Paul Ketelsen  
Vice-President: Ryan Vander  
Heiden  
Secretary/Treasurer: Brenda Kay  
Directors: Norman Boussetot,  
Doreen Henning, Joel Paulsen,  
Roland Reiling

# With watchTVEverywhere, watch anywhere

As an F&B Communications customer, you have a convenient way to enjoy TV. watchTVEverywhere streams some of your favorite channels and programming – including live TV and full episodes of current TV shows – to your tablet, smartphone, smart TV, laptop or PC. It works anywhere you have Internet.

Currently, watchTVEverywhere includes more than 80 different content choices and is the home of exclusive coverage of the Olympics.

On laptops and PCs you can usually view programs right in your browser. On mobile devices and tablets you will need to download the content providers' respective app from the Apple App Store or Google Play.

watchTVEverywhere is included with your F&B TV service at no additional charge. To access content through watchTVEverywhere, register at [www.fbc-tele.com](http://www.fbc-tele.com). It is quick and easy; just have your F&B account number and an e-mail address handy.

Not yet an F&B TV customer? Call today at (563) 374-1236 to sign up or get more information.

