

# Connection

Vol. 17, No. 9

September 2017

## Keep personal info secure online

Know who you share your information with. Store and dispose of your personal information securely.

### Be alert to impersonators

Make sure you know who is getting your personal or financial information. Don't give out personal information on the phone, through the mail or over the Internet unless you've initiated the contact or know who you're dealing with. If a company that claims to have an account with you sends an e-mail asking for personal information, don't click on links in the e-mail. Instead, type the company name into your Web browser, go to their site and contact them through customer service. Or, call the customer service number listed on your account statement. Ask whether the company really sent a request.

### Safely dispose of personal information

Before you dispose of a computer, get rid of all the personal information it stores. Use a wipe utility program to overwrite the entire hard drive.

Before you dispose of a mobile device, check



your owner's manual, the service provider's website or the device manufacturer's website for information on how to delete information permanently and how to save or transfer information to a new device. Remove the memory or subscriber identity module (SIM) card from a mobile device. Remove the phone book, lists of calls made and received, voicemails, messages sent and received, organizer folders, web search history and photos.

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## View cameras on smartphones, tablets

Technology is making it easier for farmers to keep an eye on their livestock and homeowners to monitor their property.

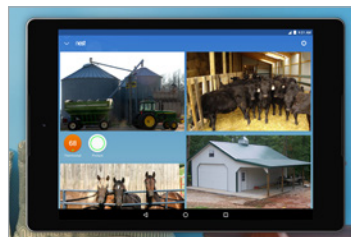
With Nest Wi-Fi connected cameras, you can see and hear livestock or monitor grain bins and farm equipment on your smartphone or tablet. Homeowners can use Nest cams to watch their property or keep tabs on children playing in the yard.

Nest Cam indoor and outdoor models combined with an outdoor Wi-Fi network keep an

eye on what matters to you.

With advanced motion-sensing technology, if something is up, it sends an alert to your smartphone or tablet. Nest Cams stream securely in 1080p HD. Optional cloud storage maintains recordings for 10 or 30 days and offers a user-friendly interface to review footage on a computer or mobile device.

Technology Solutions is an authorized Nest Pro selling and servicing the Nest Wi-Fi connected smarthome suite of



cameras and thermostats.

To see a demo or learn how Nest cameras can enhance your farming operations or protect your home, visit the professionals at Technology Solutions or call (563) 374-1322.

### Offices closed

The F&B Communications office and Technology Solutions will be closed Monday, Sept. 4 for Labor Day.

### Refer a friend

Want free money? Then, refer a friend to F&B's Internet service and receive a \$25 credit on your bill. For more details and to print a referral coupon, go to [www.fbc.com.net](http://www.fbc.com.net) and click the Internet Referral link or contact the office.

### Internet Help Desk available 24/7

A reminder that F&B's Tech Support Help Desk is ready to respond to e-mail and Internet connection questions 24 hours a day, 7 days a week.

To reach the Help Desk call 1-888-832-4322 or dial locally (563) 374-3322. Help Desk technicians are trained to answer FBCom.net e-mail questions as well as troubleshoot Internet connection issues.





F&B Communications, Inc.  
103 N. Main Street  
P.O. Box 309  
Wheatland, IA 52777

**BUSINESS OFFICE HOURS**  
Monday to Friday 8 am to 5 pm

**PHONE NUMBERS**  
Business Office  
(563) 374-1236 or (563) 574-1236  
Trouble/Repair  
(563) 374-1238 or (563) 574-1238  
Internet Tech Support (24/7)  
1-888-832-4322  
Technology Solutions  
(563) 374-1322

**WEB SITE**  
[www.fbc-tele.com](http://www.fbc-tele.com)

**EMPLOYEES**  
General Manager: Ken Laursen  
Assistant General Manager:  
Aaron Horman  
Office Manager: Ariell Connelly  
Administrative Assistant:  
Carla Olson  
Billing/CABS: Kendra Rock  
Customer Service: Michelle  
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## Keep personal info secure online

### Encrypt Your Data

Keep your browser secure. To guard your online transactions, use encryption software that scrambles information you send over the Internet. A "lock" icon on the status bar of your Internet browser means your information will be safe when it's transmitted. Look for the lock before you send personal or financial information online.

### Keep Passwords Private

Use strong passwords with your laptop or tablet, credit, bank and other accounts. Be creative: think of a special phrase and use the first letter of each word as your password. Substitute numbers for some words or letters. For example, "I want to see the Pacific Ocean" could become 1W2CtPo.

### Don't Overshare on Social Networking Sites

If you post too much information about yourself, an identity thief can find information about your life, use it to answer 'challenge' questions on your accounts and get access to your money and personal information. Consider limiting access to your networking page to a small group of people. Never post your full name, Social Security number, address, phone number or account numbers in publicly accessible sites.

Source: <http://www.consumer.ftc.gov>



F&B is looking for a  
**Computer Service Technician.**  
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\* Special offer valid for "system tune-up" only. Some repairs may require additional services. Contact us for details. Offer good through 9/30/17.

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F&B Communications, Inc., is a telecommunications provider who provides basic and enhanced services within its service territory, including services supported by Federal Universal Service funds and eligible for Federal Lifeline assistance. Basic services are offered at the following rates and charges:

	Monthly Service Charges
Single party, voice grade residential service, including local usage	\$18.00
Federal Subscriber Line Charge – Single Line	\$ 6.50

Customers of basic residential service have access to long distance, directory assistance, and operator service providers of their choice, at rates established by those carriers.

Toll Blocking is available at no charge for low income customers that qualify.

Emergency 911 Services are provided and a surcharge is assessed at governmental rates

Basic residential service is available as a Lifeline service. Lifeline is a government benefit program which provides a monthly credit toward a qualified low-income subscriber's telephone bill. Only eligible low-income consumers may enroll in the Lifeline program. Consumers who meet eligibility criteria must also complete documentation necessary for enrollment. Lifeline assistance is non-transferable, and eligible subscribers may receive assistance from only one wireline or wireless telecommunications provider per household. Consumers who willfully make false statements in order to obtain Lifeline benefits can be punished by fine or imprisonment or can be barred from the program. If you have any questions regarding the company's services or you want to apply for Lifeline telephone assistance, application forms can be obtained from F&B Communications at 103 Main St. N., Wheatland, IA 52777 or by calling (563) 374-1236.