

# Connection

Vol. 16, No. 10

October 2016

## Technology Solutions marks 10 years



October marks the 10th anniversary milestone of F&B's Technology Solutions retail store and computer sales and service business. We are thankful for the many loyal customers that have supported us and look forward to continuing to service you in the future. In recognition of our 10th anniversary, we are offering several specials. See the reverse for coupons.

## Steines retires after 23 years



### CELEBRATING DEDICATION.

Julie Steines retired last month after 23 years of service to F&B Communications. Initially starting in a customer service and billing role, she most recently served as office manager. F&B thanks Julie for her skills and commitment over the years and wishes her all the best in retirement.

## An app for that

Download the SmartHub app for iOS and Android to view and pay your F&B bill. Search "SmartHub" in the App Store or at Google Play.

## Solar interference

If you notice a snowy picture on some of your digital video channels the first two weeks of October in the afternoon hours, do not be alarmed. This is the result of solar interference and a natural event that occurs in the spring and fall.

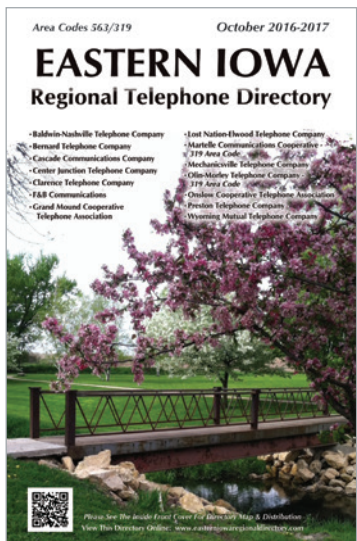
## Win 7 end of sale

Sales of new PCs with Windows 7 Professional officially end Oct. 31, 2016.

After that date, new PCs will only be available with Windows 10. Microsoft will continue to support Windows 7 with updates until 2020.

Technology Solutions currently has some Windows 7 models in stock and can order systems with Windows 7 through the end of the month.

## Directory features local photo on cover



The new 2016-17 Eastern Iowa Regional Telephone Directory was scheduled to be mailed the last week of September to telephone subscribers.

Look for this year's book; it features a photo of a flowering crabapple tree with bridge crossing a creek.

Again this year, the directory publishing company sponsored a cover photo contest. Although the book represents 14 area phone companies, the winning cover photo was again submitted by an F&B customer.

Anita (Kruckenberg) Ruther of

Lowden submitted the winning cover photo. The photo was taken this spring at Lowden Memorial Park while the flowering crabapple trees of Memorial Grove were in full bloom.

Be on the lookout for unique photo opportunities over the next several months to enter in next year's contest.

The Eastern Iowa Regional Telephone Directory is designated as F&B's official directory.

The directory is also online at [www.fbc-tele.com](http://www.fbc-tele.com). Both white and yellow page listings are easily searchable.



**Navigating Microsoft Windows 10**

Wednesday, Oct. 26 from 6 to 7:30 pm

Interested in learning about Windows 10? Join us for a free class that covers the differences between Windows 10 and previous operating systems. We'll also give you some quick tips to take the confusion out of this latest version.

FREE to F&B or Technology Solutions customers. Preregistration is required. Classes held at the Technology Solutions store. Call (563) 374-1322 to sign up or register online at [www.fbc-tele.com](http://www.fbc-tele.com).



F&B is looking for a **Service Technician**. Go to [www.fbc-tele.com](http://www.fbc-tele.com)/employment for details.

**Free preview weekend**



Watch HBO and Cinemax free for four days and see what you've been missing. From **Oct. 7 to 10**, F&B will give video subscribers a free preview to see premieres of new series *Divorce* and *Insecure*, the first two episodes of *Westworld*, plus a lineup of big movies leading with *Ride Along 2* and *Deadpool*. During the preview, HBO and Cinemax will be available to all F&B video subscribers, excluding hospitality accounts, and may contain PG, PG-13, TV-14, TVMA and R rated programs. If you do not wish to receive the preview, call (563) 374-1236.

HBO	Cinemax
300 - HBO	320 - Cinemax
301 - HBO2	321 - MoreMAX
302 - HBO Signature	322 - Action MAX
303 - HBO Family	323 - Thriller MAX
304 - HBO Comedy	324 - MAX Latino
305 - HBO Zone	325 - Movie MAX
	326 - Outer MAX
	327 - 5-Star MAX



F&B Communications, Inc.  
103 N. Main Street  
P.O. Box 309  
Wheatland, IA 52777

**BUSINESS OFFICE HOURS**  
Monday to Friday 8 am to 5 pm

**PHONE NUMBERS**  
Business Office  
(563) 374-1236 or (563) 574-1236  
Trouble/Repair  
(563) 374-1238 or (563) 574-1238  
Internet Tech Support (24/7)  
1-888-832-4322  
Technology Solutions  
(563) 374-1322

**WEB SITE**  
[www.fbc-tele.com](http://www.fbc-tele.com)

**EMPLOYEES**  
General Manager: Ken Laursen  
Assistant General Manager: Aaron Horman  
Office Manager: Ariell Connelly  
Administrative Assistant: Carla Olson

Billing/CABS: Kendra Rock  
Customer Service: April Carpenter, Michelle Harrison  
Plant Technicians: Pat Ahrens, Drew DeLoe, Derek Hendrickson, Tyler Leibold, Brian Niebuhr, Logan Warren  
Technology Solutions: Brooke Cavey, Chandler Gannon, Joel Schroeder, Hilary Wood

**BOARD OF DIRECTORS**  
President: Paul Ketelsen  
Vice-President: Ryan Vander Heiden  
Secretary/Treasurer: Brenda Kay  
Directors: Norman Boussetol, Doreen Henning, Joel Paulsen, Roland Reiling

**Technology Solutions Specials**

TECHNOLOGY SOLUTIONS 10<sup>TH</sup> ANNIVERSARY COUPON  
**\$10 OFF**  
 Professional Computer Repair Services  
 (In-store or in-home)  
Valid until 10/31/2016. Coupon must be present at time of purchase. Not valid on prior purchases. One coupon per customer/account.

TECHNOLOGY SOLUTIONS 10<sup>TH</sup> ANNIVERSARY COUPON  
**FREE**  
 Additional Wireless Key FOB or Personal Alert Pendant  
 with purchase of Wireless Security or PHSS System  
 (up to \$75.00 value)  
Valid until 10/31/2016. New installations only. Other restrictions may apply.

TECHNOLOGY SOLUTIONS 10<sup>TH</sup> ANNIVERSARY COUPON  
**FREE**  
 4x6 Digital Photo Prints  
 5 FREE prints with the purchase of every 20 4x6 digital prints.  
Valid until 10/31/2016. Coupon must be present at time of purchase. Not valid on prior purchases. One coupon per customer/account.

TECHNOLOGY SOLUTIONS 10<sup>TH</sup> ANNIVERSARY COUPON  
**10-10-10 ONE DAY ONLY**  
**10% OFF EVERYTHING IN THE STORE**  
 Oct. 10, 2016  
Valid 10/10/2016 ONLY. Coupon must be present at time of purchase. Not valid on prior purchases. One coupon per customer/account.

108 Jefferson St. E., Wheatland, Iowa | (563) 374-1322 | [www.ts-fbc.com](http://www.ts-fbc.com)