

Connection

Vol. 17, No. 11

November 2017



Support local businesses on Small Business Saturday

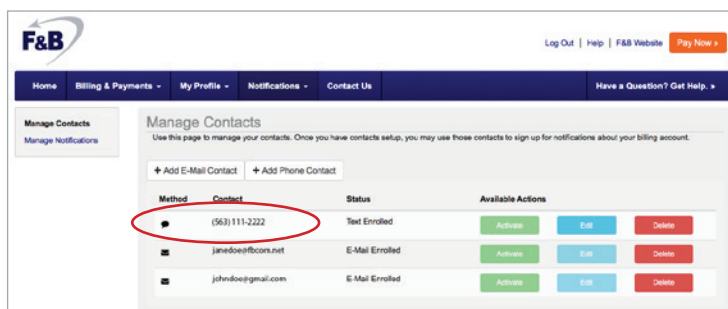
F&B Communications and Technology Solutions encourage you to support the local businesses in your community on Saturday, Nov. 25.

The Saturday after Thanksgiving is designated as Small Business Saturday. By supporting your hometown businesses on this day, and every other day of the year, you celebrate the small businesses that are so vital to the success of our communities.

Please support the local businesses in your community this upcoming holiday season by purchasing merchandise, services or gift certificates for gift-giving.

Help your community grow by supporting local businesses.

Receive SmartHub notifications by text



F&B's online account system, SmartHub, now allows customers to receive monthly bill available and other account messages by text (SMS) message.

To activate text message notifications, log into your SmartHub account and click Notifica-

tions > Manage Contacts to add and Activate your cell phone number. Then, go to Notifications > Manage Notifications to edit your contact Options for the Billing > Telecom Bill Available notice. For assistance, please call (563) 374-1236.

KCRG-TV returns to Clinton County

KCRG-TV was recently added back to the line-up for F&B video subscribers in Clinton and Scott counties.

Provisions in the latest retransmission consent agreement with Gray Media, the owner of KCRG, now permit carriage in this area.

The agreement does not allow for carriage of their Local 9.2 and Live Well 9.3 multicast streams in Clinton and Scott counties.

As with all channels on the F&B system, continued delivery of KCRG is always subject to



change based on current agreements terms and carriage obligations.

Carriage of KCRG programming in the Cedar County area remains unchanged.

KCRG is available on SD channel 9 and HD channel 221.

Holiday hours

F&B and Technology Solutions will be closed Nov. 23 and 24 in observance of Thanksgiving.

Technology Solutions will be open Nov. 25 from 9 am to noon with Thanksgiving specials on Small Business Saturday.

Travel info

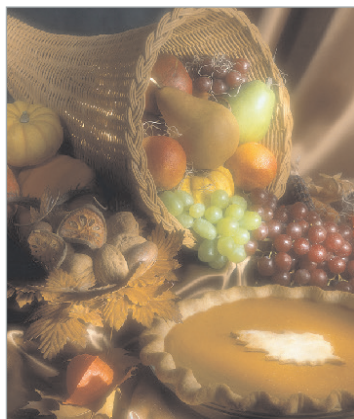
Heading out on the road over the holidays? Be sure to visit 511ia.org or call 511 to check current travel conditions.

Recertify Lifeline

Subscribers that receive a monthly Lifeline credit for home telephone service receive an annual recertification form in the mail annually on a rolling basis.

In order to be eligible to continue receiving the Lifeline benefit, subscribers must recertify prior to the deadline date printed on the letter. The USAC (Universal Service Administration Company) is conducting the verification, so recertification forms must be filed with USAC, not F&B.





HAPPY THANKSGIVING

All of us at F&B Communications hope you and your family have a wonderful Thanksgiving. In the spirit of this holiday, we also want to thank you for choosing us as your communications provider. Thanksgiving is the ideal time to express appreciation for the people we cherish. The staff and board of F&B Communications hope you have a joyous Thanksgiving celebration surrounded by family and friends.

HOLIDAY TECH EXPO

Wednesday, Nov. 29 - 3 to 6 pm
at Technology Solutions
108 Jefferson St. E., Wheatland

Hors d'oeuvres and Hot
 Apple Cider

Demos and Product
 Information

2018 Almanac Calendars

Door Prizes



HIRING

F&B Communications has a job opening for a full-time **Computer Service Technician**. We're seeking an employee with computer repair experience, but will train a high achieving candidate with a desire to learn. For details and application information, visit <http://www.fbc-tele.com/employment>



F&B Communications, Inc.
 103 N. Main Street
 P.O. Box 309
 Wheatland, IA 52777

BUSINESS OFFICE HOURS

Monday to Friday 8 am to 5 pm

PHONE NUMBERS

Business Office
 (563) 374-1236 or (563) 574-1236
 Trouble/Repair
 (563) 374-1238 or (563) 574-1238
 Internet Tech Support (24/7)
 1-888-832-4322
 Technology Solutions
 (563) 374-1322

WEB SITE

www.fbc-tele.com

EMPLOYEES

General Manager: Ken Laursen
 Assistant General Manager: Aaron Horman
 Office Manager: Ariell Connelly
 Administrative Assistant: Carla Olson
 Billing/CABS: Kendra Rock
 Customer Service: Michelle Harrison, Kelly Scott
 Plant Supervisor: Derek Hendrickson
 Plant Technicians: Pat Ahrens, Scott Butt, Drew DeLoe, Tyler Leibold, Logan Warren
 Technology Solutions: Brooke Cavey, Chandler Gannon, Matt Morris, Joel Schroeder

BOARD OF DIRECTORS

President: Paul Ketelsen
 Vice-President: Ryan Vander Heiden
 Secretary/Treasurer: Brenda Kay
 Directors: Norman Boussetol, Doreen Henning, Joel Paulsen, Roland Reiling



Annual Thanksgiving Sale 4 DAYS ONLY

Monday, Nov. 20 (9 AM TO 5 PM) Tuesday, Nov. 21 (9 AM TO 5 PM)
Wednesday, Nov. 22 (9 AM TO 6 PM) Saturday, Nov. 25 (9 AM TO NOON)



108 Jefferson St. E. | Wheatland, Iowa | 563-374-1322 | www.ts-fbc.com

Regular Hours: Monday, Tuesday, Thursday, Friday - 9 am to 5 pm | Wednesday - 9 am to 6 pm | Saturday - 9 am to noon