

Connection

Vol. 18, No. 11

November 2018

ESPN3, Sports Pack available

ESPN3 is now available free to all F&B Skitter TV subscribers who receive ESPN services in the Prime or Total packages.

ESPN3 is an online "channel" available via watchTVeverywhere on your PC, tablet or mobile device.

ESPN3 The on-line service carries a variety of global sporting events, including college and professional sports. ESPN3 broadcasts are mostly events that do not air on ESPN, ESPN2 or ESPNU.

ESPN3 is available via the WatchESPN app or at watchTVeverywhere at www.fbc-tele.com. If you don't already have a Skitter TV watchTVeverywhere account, you will need your 10-digit video agreement number in order to register a free account. The agreement number is printed on the monthly statement and starts with 200.

Skitter TV Sports Package

Red Zone from NFL Network is the featured channel in the new Skitter TV Sports Package.

Red Zone is a gameday exclusive channel that broadcasts on Sundays and prides itself on show-



ing every touchdown from every game.

Additional channels in the Sports Package include NFL Network, Fantasy Sports, Fight Network, FOX College Sports and Outside TV.

This premium package can be added to the Select or Prime packages for \$6.99/mo. or to the Total package for \$3.99/mo.

To sign up for the Sports Package or assistance with watchTVeverywhere, call (563) 374-1236.

Holiday hours

F&B and Technology Solutions will be closed Nov. 22 and 23 in observance of Thanksgiving.

Technology Solutions will be open Nov. 24 from 9 am to noon with Thanksgiving specials on Small Business Saturday.

Travel info

Heading out on the road over the holidays? Be sure to visit 511ia.org or call 511 to check current travel conditions.

Recertify Lifeline

Subscribers that receive a monthly Lifeline credit for home telephone service receive an annual recertification form in the mail annually on a rolling basis.

In order to be eligible to continue receiving the Lifeline benefit, subscribers must recertify prior to the deadline date printed on the letter. The USAC (Universal Service Administration Company) is conducting the verification, so recertification forms must be filed with USAC, not F&B.

Amanda Horner new employee



AMANDA HORNER

Amanda Horner has joined the F&B team as a customer service representative based out of the main office location.

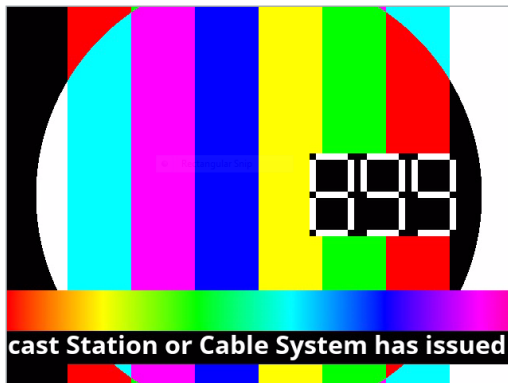
She provides customer service three days a week to support F&B Internet, video, phone and security services by handling walk-in, phone and online requests.

Happy Thanksgiving

All of us at F&B hope you and your family have a wonderful Thanksgiving. In the spirit of this holiday, we also want to thank you for choosing us as your communications provider.

Thanksgiving is the ideal time to express appreciation for the people we cherish. We hope you have a joyous Thanksgiving celebration surrounded by family and friends.





Emergency Alerts

Skitter TV, like all cable operators, participates in delivering important messages via the Emergency Alert System (EAS). When an emergency or severe weather alert is issued for our area, your set-top-box will force tune to the EAS channel which scrolls the message over a color bar background. After the message timeout period, your TV will return to the previous channel. You can also change the channel at anytime to cancel the message.

HOLIDAY TECH EXPO

Wednesday, Nov. 28 - 3 to 6 pm
at Technology Solutions
108 Jefferson St. E., Wheatland

Hors d'oeuvres and
 Hot Apple Cider

Demos and Product
 Information

2019 Almanac Calendars

Door Prizes



HIRING



F&B Communications has a job opening for a full-time **Plant Technician**. Duties to include cable plant construction, maintenance, locating and fiber splicing as well as customer installations and maintenance.

For details and application information, visit <http://www.fbc-tele.com/employment>



F&B Communications, Inc.
 103 N. Main Street
 P.O. Box 309
 Wheatland, IA 52777

BUSINESS OFFICE HOURS

Monday to Friday 7:30 am to 3 pm

TECHNOLOGY SOLUTIONS HOURS

Monday to Friday 8:30 am to 4:30 pm, Saturday 9 am to noon

PHONE NUMBERS

Business Office
 (563) 374-1236 or (563) 574-1236
 Trouble/Repair
 (563) 374-1238 or (563) 574-1238
 Internet Tech Support (24/7)
 1-888-832-4322
 Technology Solutions
 (563) 374-1322

WEB SITE

www.fbc-tele.com

EMPLOYEES

General Manager: Ken Laursen
 Assistant General Manager: Aaron Horman
 Office Manager: Ariell Connelly
 Administrative Assistant: Carla Olson
 Customer Service: Michelle Harrison, Amanda Horner, Kelly Scott

Plant Supervisor: Derek Hendrickson

Plant Technicians: Scott Butt, Drew DeLoe, Alex Rossmiller

Technology Solutions: Brooke Cavey, Chandler Gannon, Riley Holst, Matt Morris

BOARD OF DIRECTORS

President: Paul Ketelsen
 Vice-President: Ryan Vander Heiden
 Secretary/Treasurer: Brenda Kay
 Directors: Norman Boussetlot, Doreen Henning, Joel Paulsen, Roland Reiling



Annual Thanksgiving Sale 4 DAYS ONLY

Monday, Nov. 19 (8:30 AM TO 4:30 PM) **Tuesday, Nov. 20** (8:30 AM TO 4:30 PM)
Wednesday, Nov. 21 (8:30 AM TO 4:30 PM) **Saturday, Nov. 24** (9 AM TO NOON)



**SALE SPECIALS
 ANNOUNCED
 FRIDAY, NOV. 16**

108 Jefferson St. E. | Wheatland, Iowa | 563-374-1322 | www.ts-fbc.com

Regular Hours: Monday to Friday - 8:30 am to 4:30 pm | Saturday - 9 am to noon