

Connection

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Online shopping safety tips

With the holiday shopping season in full swing, many consumers are turning to online shopping for convenience and selection. As with all online activities, a few simple steps can help ensure that you are not a victim of a scam.

Use familiar Websites. Start at a trusted site rather than a search engine. Search results can be rigged to lead you astray. Also, beware of misspellings in the address bar for popular sites.

Look for the lock. Never buy anything online using your credit card from a site that



doesn't use SSL encryption. Look for the https (instead of http) in the address bar and the icon of a locked padlock in your browser.

Don't tell all. No online shopping site needs your social security number or birthday to do business. Default to giving

up the least amount of information necessary.

Check statements. Don't wait until the end of the month for your bank or credit card statements to arrive. Go online throughout the month and review your accounts for fraudulent charges.

Use strong passwords. Use a unique password for each online shopping site. If you use the same password for each site, it is possible that hackers could gain access to all of your online accounts just by compromising one login.

Information courtesy <http://www.pcmag.com>

Make your home a Nest home

Nest products help you save energy, keep your family safe and stay connected. And together, they do even more to create a thoughtful home.

F&B Communications is an authorized Nest Pro selling and servicing Nest Wi-Fi connected smart home devices.

The Nest Thermostat programs itself and automatically helps you save energy when you're away and can be controlled from anywhere with your smartphone or tablet.

Nest Protect smoke and CO alarm looks for fast-burning fires, smoldering fires and carbon monoxide. It tells you where the danger is and alerts your phone if case you're not home.

Nest Cam indoor and outdoor models keep an eye on what matters to you. It looks for motion and listens for sound. If something is up, it sends an alert to your smartphone. Nest Cams stream securely in 1080p HD. Optional cloud storage



maintains recordings for 10 or 30 days and offers a user-friendly interface to review footage on a computer or mobile device.

To see a demo or learn how Nest products can improve your life, visit the professionals at Technology Solutions or call (563) 374-1322.

E-mail Santa

This Christmas send Santa an e-mail message. Write to santa@fbcom.net.

Be sure to include your first name and what you would like for Christmas. Santa will even send you an e-mail letting you know that he received your message.

Almanac calendars

2017 F&B almanac calendars are now available. Stop by the F&B office or Technology Solutions to pick up a complimentary calendar.

Travel info

Heading out on the road over the holidays? Be sure to visit 511ia.org or call 511 to check current travel conditions.

Holiday hours

F&B Communications and Technology Solutions will be closed Dec. 26 for Christmas and Jan. 2 for New Year's. Technology Solutions will also be closed Dec. 24





Tech the Halls
 WITH MORE SPEED
 FOR YOUR DEVICES

Get a FASTER Internet connection

Your whole family will jump for joy after a major speed upgrade. (That is, once they put down their laptops, tablets, smartphones, controllers, and remotes.)

FREE speed upgrade to the next level of service for 60 days.*

*Service availability and Internet speeds will depend on location. All prices subject to change. If no request to downgrade is made before 60-day trial ends, trial Internet speed will become current Internet speed and upgrade pricing will apply. Contact us for complete details. Offer good through 1/31/17.



CALL (563) 374-1236
 NOW TO ORDER

HOMETOWN HOLIDAY SPECIALS:

Avoid the long lines and do your holiday shopping close to home. Check out Technology Solutions' **Holiday Specials** in December for that perfect Christmas gift!

Visit www.ts-fbc.com for specials.

Our sincere thanks for your valued business. We appreciate having you as a customer and look forward to serving you in the coming year. Wishing you and all those close to you a joyous holiday season and a new year full of success.



Happy Holidays!

Give a gift certificate for the holidays



When you give an F&B Communications and Technology Solutions gift certificate, you're helping a loved one stay connected. It can be used to pay for any of our communications services including TV, Internet and phone as well as merchandise at Technology Solutions.

Our gift certificates are available in your choice of amounts during regular office hours. So if you're looking for a great last-minute gift idea that will be used and appreciated, stop by F&B Communications or Technology Solutions today.



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