

LONG DISTANCE USAGE PAGE

LINCOLNWAY LONG DISTANCE



JANE DOE
ACCOUNT NO: 987654
TELEPHONE NO: (563)246-0000
BILL DATE: 04/01/2014
Page: 4 of 7

LINCOLNWAY LD USAGE FOR TELEPHONE: (563)246-0000



TC TYPE OF CALL
DD DIRECT DIAL - DAY RATE

INDICATOR LEGEND

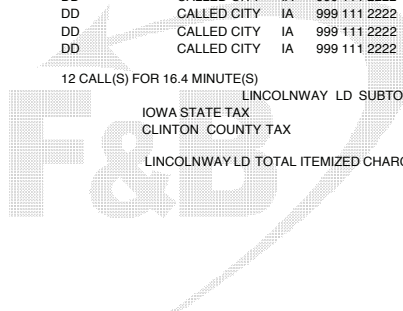
TC TYPE OF CALL

LINCOLNWAY LONG LD DETAIL OF ITEMIZED CALLS

DATE	CONT	TC	TO PLACE AND NUMBER	MIN	AMOUNT
02-18	7:15am	DD	CALLED CITY IA 999 111 2222	1.0	.18
02-18	4:31pm	DD	CALLED CITY IA 999 111 2222	1.3	.24
02-18	6:33pm	DD	CALLED CITY IA 999 111 2222	2.1	.38
02-25	4:08am	DD	CALLED CITY IA 999 111 2222	1.0	.18
02-25	2:39pm	DD	CALLED CITY IA 999 111 2222	1.7	.31
03-02	4:14am	DD	CALLED CITY IA 999 111 2222	1.0	.18
03-02	4:25am	DD	CALLED CITY IA 999 111 2222	1.0	.18
03-02	7:28pm	DD	CALLED CITY IA 999 111 2222	2.0	.36
03-09	6:12am	DD	CALLED CITY IA 999 111 2222	1.0	.18
03-09	9:54am	DD	CALLED CITY IA 999 111 2222	1.6	.29
03-16	9:04am	DD	CALLED CITY IA 999 111 2222	1.0	.18
03-16	4:39pm	DD	CALLED CITY IA 999 111 2222	1.7	.31

12 CALL(S) FOR 16.4 MINUTE(S)

LINCOLNWAY LD SUBTOTAL	2.97
IOWA STATE TAX	.18
CLINTON COUNTY TAX	.03
LINCOLNWAY LD TOTAL ITEMIZED CHARGES	3.18



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G. On each of the pages you will notice the subscriber account information in the upper right-hand corner of the statement. Please ensure that this information is correct.

H. The long distance detail legend will help to identify the type of call that was made from your phone as well as any Optional Calling Plans that were applied to the calls. This section will also display the monthly recurring charge for your Optional Calling Plan (if any) and Lincolnway Long Distance rates.

I. Toll detail is provided to you in this section. Calls are rated on your Optional Calling Plan (if any) and Lincolnway Long Distance rates.

J. The bottom of each call detail page will have a subtotal listed for the calls made. The final page will display the total of all long distance charges and applicable taxes applied.

YOUR NEW F&B COMMUNICATIONS STATEMENT LAYOUT

Bill At A Glance 04/01/2014 JONATHAN DOE

Previous Balance Due 0.00

SUMMARY BY SERVICE TYPE

TELEPHONE	12.22
VIDEO	39.58
SECURITY	26.74
LINCOLNWAY LONG DISTANCE	10.67
SMART CONNECT NET PACKAGE	61.56

CURRENT BILLING AMOUNT 150.77

Pay By Bank -- Do Not Pay 150.77



For questions, please contact our office at (563) 374-1236.

*** Your statement may vary from the samples provided. You may see additional pages base upon usage or the number of services on your account. If you have specific questions, please contact the office.

00000123456 // 24 F&B Communications, Inc.
103 N. Main Street
P.O. Box 309
Wheatland, IA 52777-0309
(563) 374-1236
www.fbc-tele.com

TELEPHONE NO: (563)374-0000 ACCOUNT NO: 123456

Previous Bill	Payments/Adj	Current Billing	Total Due
\$158.17	\$158.17	\$162.62	\$162.62

Bill At A Glance 04/01/2014
JOHN DOE

Previous Balance Due 0.00

SUMMARY BY SERVICE TYPE

TELEPHONE	8.77
VIDEO	10.70
ULTIMATE SMART CONNECT PACAKGE	143.15
CURRENT BILLING AMOUNT	162.62
Total Due: Please Pay This Amount	162.62

MESSAGE CENTER
Payments received after 04-24 may not be reflected on the bill.
This area is the Message Center and will contain important information about your bill, required notices, changes to your services or information about new service offerings.

Please return lower portion with your payment...retain upper portion for your records.

F&B Communications, Inc.
103 N. Main Street
P.O. Box 309
Wheatland, IA 52777-0309
(563) 374-1236
www.fbc-tele.com

04/01/2014 000010
12345
JOHN DOE
ACCOUNT NO: 123456
TELEPHONE NO: (563)374-0000

Payment Due	Total Due
04/20/2014	\$162.62

Enter Amount Paid

24 JOHN DOE
123 ANY ST
WHEATLAND IA 52777

1 5

FB COMMUNICATIONS INC
103 N MAIN STREET
WHEATLAND IA 52777

Mailing Address Change on Back

F&B Communications, Inc.
103 N. Main Street
P.O. Box 309
Wheatland, IA 52777-0309
(563) 374-1236
www.fbc-tele.com

JOHN DOE
ACCOUNT NO: 123456
TELEPHONE NO: (563)374-0000
BILL DATE: 04/01/2014
Page: 3 of 3

MONTHLY USAGE FOR TELEPHONE: (563)374-0000

Description	Date	Quantity	Amount
Previous Balance Due			0.00
TELEPHONE	04/01-04/30		
E911 CLINTON COUNTY CHARGE		1 @ 1.00	1.00
LINCOLNWAY \$.18 PLAN			
FEDERAL SUBSCRIBER LINE CHG		1 @ 6.50	6.50
FEDERAL TAX			.20
FUSC			1.07
TELEPHONE SUBTOTAL			8.77
ULTIMATE SMART CONNECT PACKAGE	04/01-04/30		134.99
RESIDENTIAL ACCESS CHARGE			
LINE GUARD PLUS (PHONE/VIDEO)			
CALLER ID & NAME			
BASIC VOICEMAIL			
SELECTIVE CALL ACCEPTANCE			
SELECTIVE DISTINCTIVE RING			
UP TO 5M/1M DSL NET RES			
DIGITAL VIDEO BASIC			
IOWA STATE TAX			6.99
CLINTON COUNTY TAX			1.17
ULTIMATE SMART CONNECT PACKAGE SUBTOTAL			143.15

CHANGE OF ADDRESS Effective Date _____

NAME _____

NEW ADDRESS _____

CITY _____ STATE _____ ZIP _____

CREDIT CARD PAYMENT
Please charge \$ _____ on my: _____
 Master Card Visa Discover

Name on Credit Card _____

Card Number _____

Expiration Date _____

CVV/CVC Number _____

Authorized Signature (required) _____

ACH/EFT Payment
Please withdraw \$ _____ from my: _____
 Checking Account Savings Account

Name on Bank Account _____

Bank Account Number _____

Routing number _____

Bank Name _____

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A. The Bill Header section is a quick way to look at your previous and current amount due along with any payments or adjustments that had occurred in the past month.

B. Your summary for each type of service and charge associated will display in the Bill At a Glance column.

C. The Message Center is a good location to check for important notices from F&B Communications.

D. Please tear off the remittance stub and include with your payment.

E. The Monthly Usage section of the bill is used to further explain charges associated with each service. Charges will be itemized for each type of service.

F. The Change of Address form allows you to update your address. You can also use this form to make a one-time Credit Card Payment or ACH/EFT Payment from your bank account. Just fill out the information and sign before returning to our office. This form is located on the back of the remittance stub.